



## LIMITED WARRANTY

This limited Warranty applies to window products manufactured by Gerkin Windows & Doors, So Sioux City, NE. Gerkin Windows & Doors warrants its product to be free from defects in material and workmanship for a period of five years from the date of original purchase. This warranty extends only to the original purchaser of the product and is limited to repair or replacement of defective parts. If problem under this warranty requires total replacement of the window or patio door which is already installed, the purchaser is responsible for removal of the defective unit and reinstallation of the new unit. Gerkin is also not responsible for any other incidental cost related to removal or reinstallation. Hardware warranty is limited to repair or replacement of defective parts for a period of two years. This warranty is subject to the following conditions. Electric hardware 1 year

1. Hermetic seal of insulated glass shall be free from failure except breakage for a period of ten (10) years from the date of original purchase.
2. This warranty does not apply to broken or torn screens.
3. This warranty does not apply to any product which:
  - A. Has been improperly installed.
  - B. Has been repaired or altered outside Gerkin's plant as, in Gerkin's judgment, to impair its operation.
  - C. Has been subjected to misuse, negligent handling, or accident.
  - D. Has product damage caused by building shift or shrinkage.
4. Gerkin is not responsible and will not be held liable for special indirect, or consequent damage, including injury or damage caused to person or property by reason of the failure, installation, use, or operation of any product. Some states do not allow for the exclusion or limitation of incidental or consequential damages so this condition may not apply to you.
5. It is the policy of Gerkin Windows & Doors to constantly strive to improve its products. The right therefore is reserved to make changes in design and improvements whenever it is believed the efficiency of the product will be improved thereby, but without incurring any obligation to incorporate such improvements in product which has been shipped or is in service.
6. Implied warranties are limited in operation to five years from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

If you believe that product is defective in material or workmanship the following action must be taken:

1. Telephone (402) 494-6000 or fax (402) 494-6765 and advise Gerkin of the nature of the problem. Should an inspection be needed, it will be made promptly after your initial notification by an authorized representative of Gerkin Windows & Doors.
2. If the authorized representative determines the product to be defective and covered by warranty, arrangements will be made to correct the problem. If the authorized representative determines that the problem is not covered by warranty, you will be notified and arrangements can be discussed for correction of the problem.
3. If you are not satisfied with the service the authorized representative has performed in any respect, you must notify Gerkin in writing of the reason you are not satisfied within ninety (90) days after your initial notification of the claimed defect. If Gerkin feels your complaint is justified, we will work with the product purchaser until both parties are satisfied and the claimed defect is corrected.