



Limited Warranty

Gerkin warrants to the original purchaser of the residential Comfort Series Vinyl Windows and Patio Doors that it will repair or replace, at the company's option, any vinyl component, window or patio door determined to be defective in material or workmanship under normal residential use. Residential is defined as a single-family residence.

If performance under this warranty requires total replacement of a window or patio door, which is already installed, the purchaser is responsible for removal of the defective unit and reinstallation of the new unit. Gerkin is also not responsible for any other incidental costs related to removal or reinstallation.

Comfort Series Vinyl Windows used in multi-family or light commercial buildings will carry a 10-year warranty for the frame, sash or any other vinyl component. All other stipulations of the warranty are equal for single-family residential or multi-family commercial applications.

The warranty period on failure of hermetic seal of insulated glass (other than breakage) is limited to 10 years from the date of purchase. Stress crack warranty is 1 year from date of purchase.

The warranty period on failure of all hardware and weather-stripping is 5 years from the date of purchase.

This warranty excludes all failure due to glass breakage or torn screens. It does not cover failure due to misuse, abuse, improper installation, alterations, wind, fire, flood, acts of God, earthquake, storm, tornado, or any other cause beyond the control of Gerkin.

Notify the company in writing (to the address shown below) describing the defect or problem, provide proof of purchase, original date of installation, name, address and telephone number of person making claim. The obligations under this warranty will be completed by the company within 90 days after the notice of defect has been received by Gerkin.

Gerkin shall not be liable for any incidental or consequential damages resulting from defects in workmanship or material. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the foregoing limitation does not apply. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

For service under this warranty or for any information required at any time about the vinyl window, consult Gerkin at the following address or telephone number 800-475-5061 (or 402-494-6000) Gerkin Windows & Doors, PO Box 3203, Sioux City, IA 51102.